Activity Service Level Targets and Service Levels Delivered Southwest Region - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		√				•									
1A2 Crack Sealing							✓		•						
1A3 Shoulder Maintenance							√⊙								
1A4 Sweeping and Cleaning		✓			•										
1B1 Safety Patrol					0			√⊙							
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches	-				√			•							
2A2 Maintain Culverts								✓ ✓		•					
2A3 Maintain Catch Basins and Inlets					\checkmark		•	-							
2A4 Maintain Detention/Retention Basins					•			√⊙							
2A5 Slope Repair		√					•								
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup								√			•				
3A2 Noxious Weed Control		√			•			•							
3A3 Nuisance Vegetation Control		•		✓	0	•									
3A4 Control of Vegetation Obstructions				•	√			•							
3A5 Landscape Maintenance					•		√	•	•						
Group - 4 Bridge and Urban Tunnel Maintenan	100 an	d Oper	tions												
		iu Opera	1110113												
4A1 Bridge Deck Repair	√								•						
4A2 Structural Bridge Repair					✓			•							
4A3 Bridge Cleaning			✓					•							
4B1 Movable and Floating Bridge Operations					•										
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems						•									
Group - 5 Snow and Ice Control Operations	,		,						1						
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns													
6A1 Pavement Striping Maintenance		\checkmark				•									
6A2 Raised/Depressed Pavement Marker Mainten								√⊙							
6A3 Pavement Marking Maintenance								✓		•					
6A4 Regulatory Sign Maintenance							\checkmark	•							
6A5 Guide Sign Maintenance						√ ⊙									
6A6 Guidepost Maintenance								✓		•					
6A7 Guardrail Maintenance		\checkmark		•											
6B1 Traffic Signal Systems					✓			•							
6B2 Highway Lighting Systems		\checkmark			•										
6B3 Intelligent Traffic Systems						✓		•							
6B4 Permits					✓⊙										
Group - 7 Rest Area Operations															
7B1 Rest Area Operations				\checkmark	•										

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Southwest Region Area 1 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		\checkmark				•									
1A2 Crack Sealing								✓	•						
1A3 Shoulder Maintenance							✓⊙								
1A4 Sweeping and Cleaning					•	✓									
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches					✓			•							
2A2 Maintain Culverts										•	✓				
2A3 Maintain Catch Basins and Inlets							•		\checkmark						
2A5 Slope Repair			✓				•								
Group - 3 Roadside and Vegetation Manageme	ent											•			
3A1 Litter Pickup										√	•				
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control					✓	•									
3A4 Control of Vegetation Obstructions								√⊙							
Group - 4 Bridge and Urban Tunnel Maintenan	ice an	d Oper	ations	•			•		*				•		•
4A1 Bridge Deck Repair	\checkmark								•						
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations	•			•		•	•		*				•		•
5B1 Snow and Ice Control Operations					✓		•								
Group - 6 Traffic Control Maintenance and Op-	eratio	ns	•	,		•		•							
6A2 Raised/Depressed Pavement Marker Mainten							✓	•							
6A3 Pavement Marking Maintenance					\checkmark					•					
6A6 Guidepost Maintenance										√ ⊙					
6A7 Guardrail Maintenance		✓		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Southwest Region Area 2 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓				•									
1A2 Crack Sealing									✓⊙						
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning		\checkmark			•										
Group - 2 Drainage Maintenance and Slope Re	epair														
2A1 Maintain Ditches						\checkmark		•							
2A2 Maintain Culverts					✓					•					
2A3 Maintain Catch Basins and Inlets					\checkmark		•								
2A5 Slope Repair		✓					•								
Group - 3 Roadside and Vegetation Managem	ent														
3A1 Litter Pickup										✓	•				
3A2 Noxious Weed Control			\checkmark		•										
3A3 Nuisance Vegetation Control				✓		•									
3A4 Control of Vegetation Obstructions					\checkmark			•							
Group - 4 Bridge and Urban Tunnel Maintenar	nce an	d Opera	ations												
4A1 Bridge Deck Repair	√								•						
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns	_	_									_		
6A2 Raised/Depressed Pavement Marker Mainten								√⊙							
6A3 Pavement Marking Maintenance										√⊙					
6A6 Guidepost Maintenance									✓	•					
6A7 Guardrail Maintenance	\checkmark			•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Southwest Region Area 3 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ons														
1A1 Pavement Patching and Repair		✓				•									
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance							•	✓							
1A4 Sweeping and Cleaning		✓			•										
Group - 2 Drainage Maintenance and Slope R	epair														
2A1 Maintain Ditches					✓			•							
2A2 Maintain Culverts										•	✓				
2A3 Maintain Catch Basins and Inlets				✓			•								
2A5 Slope Repair	✓						•								
Group - 3 Roadside and Vegetation Managem	ent														
3A1 Litter Pickup							\checkmark				•				
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control					✓	•									
3A4 Control of Vegetation Obstructions						\checkmark		•							
Group - 4 Bridge and Urban Tunnel Maintena	nce an	d Opera	ations												
4A1 Bridge Deck Repair	\checkmark								•						
4A3 Bridge Cleaning			\checkmark					•							
Group - 5 Snow and Ice Control Operations				•		•	•			•		•	•		•
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns													
6A2 Raised/Depressed Pavement Marker Mainter	1							•	✓						
6A3 Pavement Marking Maintenance									√	•					
6A6 Guidepost Maintenance								✓		•					
6A7 Guardrail Maintenance		\checkmark		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Southwest Region Area 4 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ons														
1A1 Pavement Patching and Repair		✓				•									
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance						✓	•								
1A4 Sweeping and Cleaning	\checkmark				\odot										
Group - 2 Drainage Maintenance and Slope Re	epair														
2A1 Maintain Ditches		✓						•							
2A2 Maintain Culverts							✓			•					
2A3 Maintain Catch Basins and Inlets				✓			•								
2A5 Slope Repair		\checkmark					•								
Group - 3 Roadside and Vegetation Managem	ent														
3A1 Litter Pickup								✓			•				
3A2 Noxious Weed Control				✓	•										
3A3 Nuisance Vegetation Control		\checkmark				•									
3A4 Control of Vegetation Obstructions	\checkmark							•							
Group - 4 Bridge and Urban Tunnel Maintenar	nce an	d Opera	ations												
4A1 Bridge Deck Repair	\checkmark								•						
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations	•	•	•					•	·	•	•			•	•
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns												,	
6A2 Raised/Depressed Pavement Marker Mainten							√	•							
6A3 Pavement Marking Maintenance							✓			•					
6A6 Guidepost Maintenance							✓			•					
6A7 Guardrail Maintenance	\checkmark			•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: Southwest

			Spring 2	003	Fall 200	03	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pave	ement Pa	tching a	nd Repair			+	SL Target: 2.99
	1	1	169	1.2	853	1.9	1.5
	·	2	483	1.5	1475	2.5	2.0
	Area 1 a	verage:		1.3		2.2	1.7
	2	1	564	1.6	113	1.1	1.3
		2	594	1.6	35	1.0	1.3
		3	342	1.3	1931	2.9	2.1
	Area 2 a	verage:		1.5		1.7	1.0
	3	1	365	1.4	1370	2.4	1.9
		2	112	1.1	63	1.1	1.1
	Area 3 a	verage:		1.2		1.7	1.5
	4	1	1042	2.0	15	1.0	1.5
	1	2	1198	2.2	412	1.4	1.8
	Area 4 a	verage:		2.1		1.2	1.7
Southwest	Region a	verage:		1.5		1.7	1.0
			Spring 2	003	Fall 200	03	CY Avg.
Activity	_						
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crac			LF/LM	SL	LF/LM	SL	SL Target: 3.99
			LF/LM	SL 4.0	LF/LM 648	1	SL Target: 3.99
	ck Sealing)				1	SL Target: 3.99
	ck Sealing	1 2	1000	4.0	648	3.3	SL Target: 3.99 3.6
	ck Sealing	1 2	1000	4.0	648	3.3 3.6 3.5	SL Target: 3.99 3.6 3.6 3.6
	1 Area 1 a	1 2 verage:	1000 725	4.0 3.5 3.7	648 804	3.3 3.6 3.5	SL Target: 3.99 3.6 3.6 3.6 4.2
	1 Area 1 a	1 2 verage:	1000 725 1828	4.0 3.5 3.7 4.6	648 804 970	3.3 3.6 3.5 3.9	SL Target: 3.99 3.6 3.6 4.2
	1 Area 1 a	1 2 verage: 1 2 3	1000 725 1828 467	4.0 3.5 3.7 4.6 2.9	648 804 970 463	3.3 3.6 3.5 3.9 2.9	3.6 3.6 3.6 4.2 4.2
	Area 1 a	1 2 verage: 1 2 3	1000 725 1828 467	4.0 3.5 3.7 4.6 2.9 4.3	648 804 970 463	3.3 3.6 3.5 3.9 2.9 4.9 3.9	SL Target: 3.99 3.6 3.6 4.2 4.6 3.9
	Area 2 a	1 2 verage: 1 2 3 verage:	1000 725 1828 467 1400	4.0 3.5 3.7 4.6 2.9 4.3 3.9	648 804 970 463 2396	3.3 3.6 3.5 3.9 2.9 4.9 3.9	SL Target: 3.99 3.6 3.6 4.2 4.6 3.9
	Area 2 a	1 2 verage: 3 verage: 1 2 2	1000 725 1828 467 1400	4.0 3.5 3.7 4.6 2.9 4.3 3.9 2.9	970 463 2396	3.3 3.6 3.5 3.9 2.9 4.9 3.9	SL Target: 3.99 3.6 3.6 4.2 4.6 3.9
	Area 2 a	1 2 verage: 3 verage: 1 2 2	1000 725 1828 467 1400	4.0 3.5 3.7 4.6 2.9 4.3 3.9 2.9 2.5	970 463 2396	3.3 3.6 3.5 3.9 2.9 4.9 3.9 3.4	SL Target: 3.99 3.6 3.6 4.2 4.6 3.2 2.6 2.6
	Area 2 a Area 3 a	1 2 verage: 1 2 verage: 1 2 verage: verage:	1000 725 1828 467 1400 472 364	4.0 3.5 3.7 4.6 2.9 4.3 3.9 2.9 2.5 2.7	970 463 2396 709 180	3.3 3.6 3.5 3.9 2.9 4.9 3.9 3.4 1.7 2.6	SL Target: 3.99 3.6 3.6 4.2 4.6 3.9 2.6 4.6 2.7
	Area 2 a Area 3 a	1 2 verage: 1 2 verage: 1 2 verage: 1 2 verage: 1 2	1000 725 1828 467 1400 472 364	4.0 3.5 3.7 4.6 2.9 4.3 3.9 2.9 2.5 2.7	648 804 970 463 2396 709 180	3.3 3.6 3.5 3.9 2.9 4.9 3.9 3.4 1.7 2.6	Service Level SL Target: 3.99 3.6 3.5 3.6 4.2 2.9 4.6 3.9 2.7 2.7 2.7

*** Service Level Report By Region ***

Region: Southwest

			Spring 20	03	Fall 200	03	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Shou	ılder Mai	ntenance	•	'	-	<u>, </u>	SL Target: 3.25
	1	1	5.06%	3.3	4.09%	3.0	3.
		2	5.15%	3.3	3.07%	2.5	2.9
	Area 1 a	verage:		3.3		2.8	3.0
	2	1	7.67%	3.9	2.12%	2.1	3.
	1	2	3.94%	3.0	3.35%	2.7	2.8
		3	2.76%	2.4	7.22%	3.8	3.
	Area 2 a	verage:		3.1		2.8	3.
	3	1	5.78%	3.4	5.81%	3.5	3.
	1	2	6.96%	3.7	5.39%	3.3	3.5
	Area 3 a	verage:		3.6		3.4	3.
	4	1	3.78%	2.9	3.86%	2.9	2.9
	L	2	5.34%	3.3	3.64%	2.8	3.
	Area 4 a	verage:		3.1		2.9	3.0
Southwest	Region a	verage:		3.3		3.0	3.
			Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swe	_ eping an∉	d Cleanin			70 01	<u> </u>	SL Target: 2.75
	1	1	10.59%	3.1	14%	3.4	3.:
	1	2	6.35%	2.3	9.61%	2.9	2.
	Area 1 a	verage:		2.7		3.2	2.9
	2	1	3.51%	1.7	0.39%	1.1	1.4
		2	0.97%	1.2	1.04%	1.2	1.3
		3	2.92%	1.6	7.23%	2.4	2.
	Area 2 a	verage:		1.5		1.6	1.
	3	1	2.67%	1.5	0.83%	1.2	1.3
	L	2	0.21%	1.0	3.41%	1.7	1.
	Area 3 a	verage:		1.3		1.4	1.
	4	1	0.5%	1.1	0%	1.0	1.
		2	0.97%	1.2	1.21%	1.2	1.
	Area 4 a	verage:		1.1		1.1	1.
Southwest	Region a			1.6		1.8	1.
Outiliarear	- J. S		Spring 20		Fall 200		CY Avg.
outilwest .		Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
Activity	Area	Seci	TH S/CLIVI				
Activity		Sect	HI S/CLIVI				SI Target: 3 75
Activity		Sect	HI S/CLIVI				SL Target: 3.75
	ty Patrol	verage:	TH S/CLIVI				SL Target: 3.75

*** Service Level Report By Region ***

Region: Southwest

			Spring 20	03	Fall 200	3	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Mair	ntain Ditc	hes		-	*	*	SL Target: 3.75
	1	1	30.49%	5.9	0.43%	1.4	3.7
	•	2	0.83%	1.8	0.18%	1.2	1.5
	Area 1 a	verage:		3.9		1.3	2.6
	2	1	0%	1.0	0%	1.0	1.0
		2	9.48%	3.9	15.73%	5.1	4.5
		3	16.54%	5.3	0.39%	1.4	3.3
	Area 2 a	verage:		3.4		2.5	3.0
	3	1	0.66%	1.7	2.9%	2.5	2.1
		2	2.81%	2.5	6.05%	3.2	2.8
	Area 3 a	verage:		2.1		2.8	2.5
	4	1	0%	1.0	0.14%	1.1	1.1
	L	2	1.54%	2.1	0.05%	1.0	1.6
	Area 4 a	verage:		1.6		1.1	1.3
Southwest	Region a	verage:		2.7		1.9	2.3
			0 : 00		<u> </u>		
			Spring 20	03	Fall 200	3	CY Avg.
Activity	Area	Sect	Spring 20 % Full	03 SL	Fall 200 % Full	SL	CY Avg. Service Level
Activity 2A2 - Mair							
							SL Target: 4.25
	ntain Culv	verts	% Full	SL	% Full	SL	SL Target: 4.25
	ntain Culv	verts 1 2	% Full 63.64%	SL 5.9	% Full 61.11%	SL 5.9	SL Target: 4.25 5.9 2.9
	ntain Culv	verts 1 2	% Full 63.64%	SL 5.9 2.9	% Full 61.11%	5.9 2.8	Service Level SL Target: 4.25 5.9 2.9 4.4
	ntain Culv	verts 1 2 verage:	% Full 63.64% 4.76%	5.9 2.9 4.4	% Full 61.11% 4.55%	5.9 2.8 4.4	Service Level SL Target: 4.25 5.9 2.9 4.4
	ntain Culv	/erts 1 2 everage:	% Full 63.64% 4.76%	5.9 2.9 4.4	% Full 61.11% 4.55% 0%	5.9 2.8 4.4 1.0	Service Level SL Target: 4.25 5.9 2.9 4.4 1.0 4.6
	ntain Culv	/erts 1 2 everage: 1 2 3	% Full 63.64% 4.76% 0% 21.05%	5.9 2.9 4.4 1.0 5.1	% Full 61.11% 4.55% 0% 11.11%	5.9 2.8 4.4 1.0 4.1	Service Level SL Target: 4.25 5.9 2.9 4.4 1.0 4.6 2.4
	Area 1 a	/erts 1 2 everage: 1 2 3	% Full 63.64% 4.76% 0% 21.05%	5.9 2.9 4.4 1.0 5.1 3.8	% Full 61.11% 4.55% 0% 11.11%	5.9 2.8 4.4 1.0 4.1 1.0	Service Level SL Target: 4.25 5.9 2.9 4.4 1.0 4.6 2.4 2.7
	Area 2 a	verts 1 2 verage: 1 2 3 verage:	% Full 63.64% 4.76% 0% 21.05% 9.09%	5.9 2.9 4.4 1.0 5.1 3.8 3.3	% Full 61.11% 4.55% 0% 11.11% 0%	5.9 2.8 4.4 1.0 4.1 1.0 2.0	Service Level SL Target: 4.25 5.9 4.4 1.0 4.6 2.4 2.7
	Area 2 a	/erts 1 2 verage: 1 2 3 verage: 1 2 3 verage: 1 2	% Full 63.64% 4.76% 0% 21.05% 9.09%	5.9 2.9 4.4 1.0 5.1 3.8 3.3 5.4	% Full 61.11% 4.55% 0% 11.11% 0% 22.22%	5.9 2.8 4.4 1.0 4.1 1.0 2.0	Service Level SL Target: 4.25 5.9 4.4 1.0 4.6 2.4 2.7 5.3
	Area 2 a	/erts 1 2 verage: 1 2 3 verage: 1 2 3 verage: 1 2	% Full 63.64% 4.76% 0% 21.05% 9.09%	5.9 2.9 4.4 1.0 5.1 3.8 3.3 5.4 4.0	% Full 61.11% 4.55% 0% 11.11% 0% 22.22%	5.9 2.8 4.4 1.0 4.1 1.0 2.0 5.2 3.8	Service Level SL Target: 4.25 5.9 4.4 1.0 4.6 2.4 5.3 3.9 4.6
	Area 2 a Area 3 a	verts 1 2 verage: 1 2 3 verage: 1 2 verage:	% Full 63.64% 4.76% 0% 21.05% 9.09% 24.14% 10.34%	5.9 2.9 4.4 1.0 5.1 3.8 3.3 5.4 4.0 4.7	% Full 61.11% 4.55% 0% 11.11% 0% 22.22% 9.09%	5.9 2.8 4.4 1.0 4.1 1.0 2.0 5.2 3.8 4.5	Service Level
	Area 2 a Area 3 a	verts 1 2 verage: 1 2 3 verage: 1 2 verage: 1 2 verage: 1 2 verage: 1 2	% Full 63.64% 4.76% 0% 21.05% 9.09% 24.14% 10.34%	5.9 2.9 4.4 1.0 5.1 3.8 3.3 5.4 4.0 4.7	% Full 61.11% 4.55% 0% 11.11% 0% 22.22% 9.09%	5.9 2.8 4.4 1.0 4.1 1.0 2.0 5.2 3.8 4.5	Service Level SL Target: 4.25 5.9 4.4 1.0 4.6 2.4 2.7 5.3 4.6 2.6

*** Service Level Report By Region ***

Region: Southwest

			Spring 2	003	Fall 200	03	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Main	tain Cato	h Basin	s and Inlets	· ·		,	SL Target: 3.25
	1	1	7.32%	3.0	19.67%	4.3	3.7
		2	15.62%	4.0	20%	4.3	4.2
	Area 1 a	verage:		3.5		4.3	3.9
	2	1	0%	1.0	0%	1.0	1.0
		2	20%	4.3	42.86%	5.9	5.1
		3	0%	1.0	0%	1.0	1.0
	Area 2 a	verage:		2.1		2.6	2.4
	3	1	0%	1.0	4.76%	2.4	1.7
		2	16.67%	4.1	0%	1.0	2.6
	Area 3 a	verage:		2.6		1.7	2.1
	4	1	0%	1.0	0%	1.0	1.0
		2	50%	5.9	0%	1.0	3.5
	Area 4 a	verage:		3.5		1.0	2.2
Southwest I	Region a	verage:		2.9		2.4	2.7
		-	Spring 2	003	Fall 200	03	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Main	tain Dete	ntion/R	etention Basins	*	-	'	SL Target:
	Area a	verage:					
Southwest I	Region a	verage:	8.5%	3.7			3.7
			Spring 2	003	Fall 200	03	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slope	Repair						SL Target: 3.25
	1	1	0%	1.0	4.17%	3.1	2.0
		2	0%	1.0	2.13%	2.1	1.5
	Area 1 a	verage:		1.0		2.6	1.8
	2	1	2.13%	2.1	0%	1.0	1.5
		2	2.17%	2.1	0%	1.0	1.5
		3	0%	1.0	2.27%	2.1	1.6
	Area 2 a	verage:		1.7		1.4	1.5
	3	1	0%	1.0	0%	1.0	1.0
	•	2	0%	1.0	0%	1.0	1.0
	Area 3 a	verage:		1.0		1.0	1.0
	4	1	0%	1.0	0%	1.0	1.0
	1	2	4.26%	3.1	0%	1.0	2.0
	Area 4 a	verage:		2.0		1.0	1.5
Southwest I	Region a	verage:		1.4		1.5	1.5

*** Service Level Report By Region ***

Region: Southwest

			Spring 20	003	Fall 200	03	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	er Pickup	· · · · · · · · · · · · · · · · · · ·	,			<u> </u>	SL Target: 4.75
	1	1	449	3.8	752	4.5	4.2
	·	2	447	3.8	574	4.1	4.0
	Area 1 a	verage:		3.8		4.3	4.
	2	1	2475	5.9	2338	5.9	5.9
		2	957	4.9	1013	5.0	5.0
		3	41	1.3	18	1.1	1.2
	Area 2 a	verage:		4.0		4.0	4.0
	3	1	296	3.2	163	2.3	2.7
	1	2	449	3.8	317	3.3	3.5
	Area 3 a	verage:		3.5		2.8	3.1
	4	1	806	4.6	258	3.0	3.8
	·	2	456	3.8	257	3.0	3.4
	Area 4 a	verage:		4.2		3.0	3.6
Southwest	Region a	verage:		3.9		3.5	3.7
			C				01/4
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Roadside	003 SL	Fall 200 % Roadside	03 SL	
			% Roadside				
			% Roadside				SL Target: 2.75
	ious Wee	d Contro	% Roadside	SL	% Roadside	SL	SL Target: 2.75
	ious Wee	d Contro	% Roadside	SL	% Roadside 0.09%	SL	SL Target: 2.75
	ious Wee	d Contro	% Roadside	1.1 2.9	% Roadside 0.09%	1.1 1.8	Service Level SL Target: 2.75 1.7 2.3
	ious Wee	d Contro	% Roadside 0.12% 2.28%	1.1 2.9 2.0	% Roadside 0.09% 0.78%	1.1 1.8 1.4	Service Level SL Target: 2.75 1.7 2.3 1.7
	ious Wee	d Contro 1 2 verage:	% Roadside 0.12% 2.28% 0.06%	1.1 2.9 2.0	% Roadside 0.09% 0.78%	1.1 1.8 1.4	Service Level SL Target: 2.75 1.1 2.3 1.7 1.0 2.7
	ious Wee	d Control 1 2 verage: 1 2 3	% Roadside 0.12% 2.28% 0.06% 2.7%	1.1 2.9 2.0 1.1 3.1	% Roadside 0.09% 0.78% 0% 1.36%	1.1 1.8 1.4 1.0 2.2	Service Level SL Target: 2.75 1.7 2.3 1.0 2.7 2.7
	ious Wee 1 Area 1 a	d Control 1 2 verage: 1 2 3	% Roadside 0.12% 2.28% 0.06% 2.7%	1.1 2.9 2.0 1.1 3.1 1.0	% Roadside 0.09% 0.78% 0% 1.36%	1.1 1.8 1.4 1.0 2.2 3.2	Service Level SL Target: 2.75 1.7 2.3 1.7 1.0 2.7 1.1 1.1
	ious Wee 1 Area 1 a 2 Area 2 a	d Control 1 2 verage: 1 2 3 verage:	% Roadside 0.12% 2.28% 0.06% 2.7% 0%	1.1 2.9 2.0 1.1 3.1 1.0 1.7	% Roadside 0.09% 0.78% 0% 1.36% 3.07%	1.1 1.8 1.4 1.0 2.2 3.2 2.2	Service Level SL Target: 2.75 1.1 2.3 1.7 1.0 2.7 2.1 1.1
	ious Wee 1 Area 1 a 2 Area 2 a	d Control 1 2 verage: 1 2 3 verage: 1 2 2	% Roadside 0.12% 2.28% 0.06% 2.7% 0% 0.09%	1.1 2.9 2.0 1.1 3.1 1.0 1.7	% Roadside 0.09% 0.78% 0% 1.36% 3.07% 0.21%	1.1 1.8 1.4 1.0 2.2 3.2 2.2	Service Level SL Target: 2.75 1.7 2.3 1.7 1.6 2.7 1.6 1.7 1.6
	ious Wee 1 Area 1 a 2 Area 2 a	d Control 1 2 verage: 1 2 3 verage: 1 2 2	% Roadside 0.12% 2.28% 0.06% 2.7% 0% 0.09%	1.1 2.9 2.0 1.1 3.1 1.0 1.7	% Roadside 0.09% 0.78% 0% 1.36% 3.07% 0.21%	1.1 1.8 1.4 1.0 2.2 3.2 2.2 1.2 1.0 1.1	Service Level SL Target: 2.75 1.7 2.3 1.7 1.0 2.7 1.1 1.1 1.1 1.1 1.1
Activity 3A2 - Nox	Area 2 a Area 3 a	d Control 1 2 verage: 1 2 3 verage: 1 2 verage:	% Roadside 0.12% 2.28% 0.06% 2.7% 0% 0.09% 0.03%	1.1 2.9 2.0 1.1 3.1 1.0 1.7 1.1	% Roadside 0.09% 0.78% 0% 1.36% 3.07% 0.21% 0.01%	1.1 1.8 1.4 1.0 2.2 3.2 2.2 1.2 1.0 1.1	Service Level
	Area 2 a Area 3 a	d Control 1 2 Iverage: 1 2 3 Iverage: 1 2 Iverage: 1 2 Iverage: 1 2	% Roadside 0.12% 2.28% 0.06% 2.7% 0% 0.09% 0.03%	1.1 2.9 2.0 1.1 3.1 1.0 1.7 1.1 1.0 2.4	% Roadside 0.09% 0.78% 0% 1.36% 3.07% 0.21% 0.01%	1.1 1.8 1.4 1.0 2.2 3.2 2.2 1.2 1.0 1.1	Service Level SL Target: 2.75 1.1 2.3 1.7 1.0 2.7 2.1 1.1 1.0 1.1 2.6

*** Service Level Report By Region ***

Region: Southwest

			Spring 20	003	Fall 200	03	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	ance Veg	getation	Control	+		+	SL Target: 2.99
	1	1	1.09%	1.4	3.59%	2.4	1.9
	<u> </u>	2	5.25%	3.0	4.72%	2.9	3.0
	Area 1 a	verage:		2.2		2.7	2.5
	2	1	3.6%	2.4	1.45%	1.6	2.0
		2	5.68%	3.1	8.13%	3.6	3.4
		3	0%	1.0	1.4%	1.6	1.3
	Area 2 a	verage:		2.2		2.3	2.2
	3	1	5.78%	3.2	2.92%	2.2	2.7
		2	3.35%	2.3	2.8%	2.1	2.2
	Area 3 a	verage:		2.7		2.1	2.4
	4	1	0.08%	1.0	1.35%	1.5	1.3
	<u> </u>	2	6.48%	3.3	0.07%	1.0	2.2
	Area 4 a	verage:		2.2		1.3	1.7
Southwest	Region a	verage:		2.3		2.1	2.2
			Spring 20	003	Fall 200	0.3	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Cont	rol of Ve	getation	Obstructions		70 0	<u> </u>	SL Target: 3.75
	1	1	489	5.9	6.25%	5.1	5.5
	ļ	2	4	1.9	0%	1.0	1.4
	Area 1 a	verage:		3.9		3.0	3.9
	2	1	0	1.0	0%	1.0	1.0
		2	807	5.9	2.17%	3.3	4.6
		3	0	1.0	2.27%	3.4	2.2
	Area 2 a	verage:		2.6		2.6	2.0
	3	1	35	4.4	2.17%	3.3	3.9
		2	9	2.7	0%	1.0	1.9
	Area 3 a	verage:		3.6		2.2	2.9
	4	1	0	1.0	0%	1.0	1.0
	<u> </u>	2	0	1.0	0%	1.0	1.0
	Area 4 a	verage:		1.0		1.0	1.0
Southwest		_		2.8		2.2	2.5
	- J		Spring 20		Fall 200		CY Avg.
	Area	Sect	Score	SL	Score	SL	Service Level
Activity	Alta						
Activity 3A5 - Land						1	SL Target: 3.99
							SL Target: 3.99
	Iscape M			-			SL Target: 3.99

*** Service Level Report By Region ***

Region: Southwest

Antholy		0	Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Brido	_	Repair					SL Target: 3.99
	1						
	Area 1 a	verage:			0.0001%	1.1	1.
	2						
	Area 2 a	verage:			0%	1.0	1.
	3						
	Area 3 a	verage:			0%	1.0	1
	4						
	Area 4 a	verage:			0%	1.0	1.
Southwest	Region a	verage:				1.0	1.
			Spring 2	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Leve
4A2 - Struc	tural Bri	dge Rep	oair				SL Target: 3.75
	Area a	verage:					
Southwest	Region a	verage:			83.72%	2.6	2.
			Spring 2	003	Fall 200)3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Leve
4A3 - Bridg	ge Cleani	ng					SL Target: 3.75
	1						
	Area 1 a	verage:			3.05	2.0	2.
	2						
	Area 2 a	verage:			2.84	1.9	1.
	3						
	Area 3 a	verage:			2.64	1.9	1.
	4						
	Area 4 a	verage:			2.56	1.9	1.
Southwest	Region a	verage:				1.9	1.
			Spring 2	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Delayed	SL	% Delayed	SL	Service Leve
4B1 - Mova	able and	Floating	Bridge Operat	ions			SL Target: 2.75
							<u> </u>
	Area a	verage:					
Southwest	Region a	verage:					
	-	- [Spring 2	003	Fall 200)3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Leve
4B2 - Kelle	r Ferry C	peratio					SL Target: 2.75
							<u> </u>
	Area a	verage:					
Southwest	Region a	verage:					
	_	-			i I		

*** Service Level Report By Region ***

Region: Southwest

Activity Area		ea Sect	Spring 2003		Fall 2003		CY Avg.
	Area		Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	n Tunne	System	ıs				SL Target: 2.99
	Area a	verage:					
Southwest I	Region a	verage:					
	_	Area Sect	Spring 2003		Fall 2003		CY Avg.
Activity	Activity Area		Score	SL	Score	SL	Service Level
5B1 - Snow	and Ice	Contro	l Operations				SL Target:
	1	1	1.5	1.5			1.5
		2	3.5	3.5			3.5
	Area 1 a	verage:		2.5			2.5
	2	1	2.3	2.3			2.3
		2	1.5	1.5			1.5
		3	2.5	2.5			2.5
	Area 2 a	verage:		2.1			2.1
	3	1	2.1	2.1			2.1
	Area 3 average:			2.1			2.1
	4	1	2	2.0			2.0
		2	2.2	2.2			2.2
	Area 4 average:			2.1			2.1
Southwest I	Region a	verage:		2.2			2.2
			Spring 2003		Fall 2003		CY Avg.
Activity	Activity Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A1 - Pave	ment Str	iping Ma	aintenance	,			SL Target: 2.99
	Area a	verage:					
Southwest Region average:			1.52%	2.1	0.18%	1.2	1.7

*** Service Level Report By Region ***

Region: Southwest

			Spring 2003		Fall 2003		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A2 - Rais	ed/Depre	ssed Pa	vement Marker	Maintenand	ce		SL Target: 3.75
	1	1	4.21%	1.8	14.53%	3.5	2.6
		2	18.9%	3.9	17.02%	3.7	3.8
	Area 1 a	verage:		2.9		3.6	3.2
	2	1	33%	5.3	13.32%	3.3	4.3
	<u> </u>	2	16.8%	3.7	14.99%	3.5	3.0
		3	5.57%	2.1	8.47%	2.7	2.
	Area 2 a	verage:		3.7		3.2	3.
	3	1	10.84%	3.1	11.12%	3.1	3.
	1	2	18.11%	3.8	34.34%	5.4	4.
	Area 3 a	verage:		3.4		4.3	3.
	4	1	28.3%	4.8	3.26%	1.7	3.
	1	2	23.7%	4.4	2.36%	1.5	2.
	Area 4 a	verage:		4.6		1.6	3.
Southwest	Region a	verage:		3.7		3.1	3.
			Spring 2003 Fall 2003		3	CY Avg.	
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A3 - Pave	ment Ma	rking Ma	intenance				SL Target: 4.25
	1	1	20%	4.0	4.88%	2.4	3.
	+	2	12.5%	3.3	0%	1.0	2.
	Area 1 a	verage:		3.6		1.7	2.
	2	1	50%	5.9	31.25%	5.1	5.
		2	66.67%	5.9	66.67%	5.9	5.
		3	0%	1.0	0%	1.0	1.
	Area 2 a	verage:		4.3		4.0	4.
	3	1	42.86%	5.9	4.55%	2.3	4.
		2	13.64%	3.4	15.38%	3.5	3.
	Area 3 a	verage:		4.6		2.9	3.
	4	1	4%	2.3	0%	1.0	1.
		2	13.33%	3.3	42.86%	5.9	4.
	Area 4 a	verage:		2.8		3.5	3.
Southwest	Region a	verage:		3.8		3.0	3.
	1		Spring 2003		Fall 2003		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regi	ılatory S	ign Maint		_		-	SL Target: 3.75
							<u> </u>
		the state of the s					+
	Area a	verage:					

*** Service Level Report By Region ***

Region: Southwest

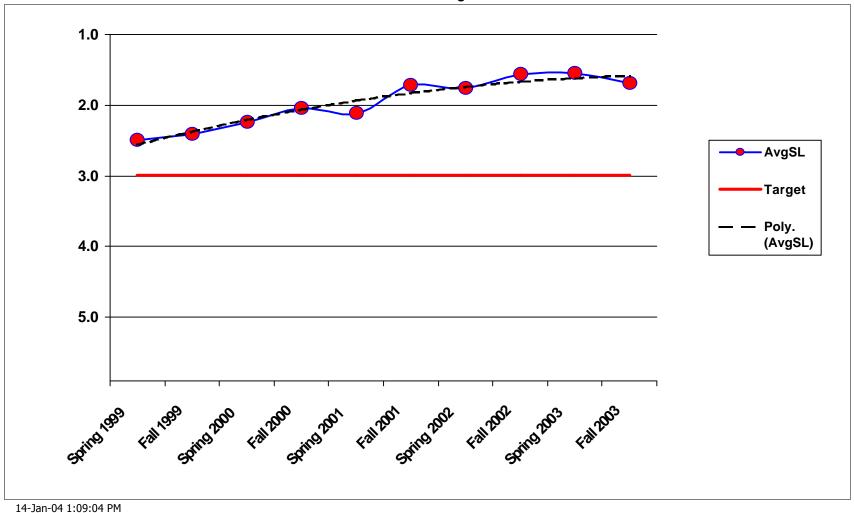
	_		Spring 20	03	Fall 2003	}	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guid	de Sign M	aintenand	e	1			SL Target: 2.99
	Area a	verage:					
Southwest	Region a	verage:	10.74%	4.1	0.73%	1.4	2.
			Spring 20	03	Fall 2003		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guid	depost Ma	aintenanc	е				SL Target: 4.25
	1	1	1.33%	2.1	38.39%	5.9	4.
		2	11.72%	4.2	9.47%	3.9	4.
	Area 1 a	verage:		3.1		4.9	4.
	2	1	6.12%	3.2	6.1%	3.2	3.
		2	36.5%	5.9	26.47%	5.6	5.
		3	1.49%	2.1	6.9%	3.4	2.
	Area 2 a	verage:		3.7		4.1	3.
	3	1	4.41%	2.9	8.7%	3.7	3.
	+	2	11.94%	4.2	4.12%	2.8	3.
	Area 3 a	verage:		3.5		3.3	3.
	4	1	11.05%	4.1	0%	1.0	2.
		2	18.88%	4.9	3.88%	2.7	3.
	Area 4 a	verage:		4.5		1.9	3.:
Southwest	Region a	verage:		3.7		3.5	3.
			Spring 2003		Fall 2003		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A7 - Gua	rdrail Mai	ntenance					SL Target: 2.25
	1	1	0.27%	1.3	0%	1.0	
	1	1 2		1.3 1.7	0% 0.49%	1.0 1.5	1.
	1 Area 1 a	2	0.27%				1. 1.
		2	0.27%	1.7		1.5	1. 1.
	Area 1 a	2 verage:	0.27% 0.73%	1.7 1.5	0.49%	1.5 1.2	1. 1. 1.
	Area 1 a	2 verage:	0.27% 0.73% 0%	1.7 1.5 1.0	0.49%	1.5 1.2 1.0	1. 1. 1. 1.
	Area 1 a	2 verage: 1 2 3	0.27% 0.73% 0% 0.07%	1.7 1.5 1.0 1.1	0.49% 0% 0.1%	1.5 1.2 1.0 1.1	1. 1. 1. 1.
	Area 1 a	2 verage: 1 2 3	0.27% 0.73% 0% 0.07%	1.7 1.5 1.0 1.1 1.1 1.1	0.49% 0% 0.1%	1.5 1.2 1.0 1.1 1.9	1. 1. 1. 1. 1.
	Area 2 a	2 verage: 1 2 3 verage:	0.27% 0.73% 0% 0.07% 0.13%	1.7 1.5 1.0 1.1 1.1	0.49% 0% 0.1% 0.89%	1.5 1.2 1.0 1.1 1.9 1.3	1. 1. 1. 1. 1. 1.
	Area 2 a	2 average: 1 2 3 average: 1 2 2 2 3 average: 1 2	0.27% 0.73% 0% 0.07% 0.13%	1.7 1.5 1.0 1.1 1.1 1.1 1.0	0.49% 0% 0.1% 0.89%	1.5 1.0 1.1 1.9 1.3	1. 1. 1. 1. 1. 1. 1.
	Area 2 a Area 3 a	2 average: 1 2 3 average: 1 2 2 2 3 average: 1 2	0.27% 0.73% 0% 0.07% 0.13% 0% 0.12%	1.7 1.5 1.0 1.1 1.1 1.0 1.1 1.1	0.49% 0% 0.1% 0.89% 0.39% 1.62%	1.5 1.0 1.1 1.9 1.3 1.4 2.3 1.8	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
	Area 1 a 2 Area 2 a	2 verage: 1 2 3 verage: 1 2 verage:	0.27% 0.73% 0% 0.07% 0.13% 0% 0.12%	1.7 1.5 1.0 1.1 1.1 1.0 1.1 1.1 1.0	0.49% 0% 0.1% 0.89% 0.39% 1.62%	1.5 1.0 1.1 1.9 1.3 1.4 2.3 1.8	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
	Area 2 a Area 3 a	2 verage:	0.27% 0.73% 0% 0.07% 0.13% 0% 0.12%	1.7 1.5 1.0 1.1 1.1 1.0 1.1 1.1	0.49% 0% 0.1% 0.89% 0.39% 1.62%	1.5 1.0 1.1 1.9 1.3 1.4 2.3 1.8	1.6 1.6 1.6 1.7 1.8 1.3 1.3 1.1 1.1 1.1

*** Service Level Report By Region ***

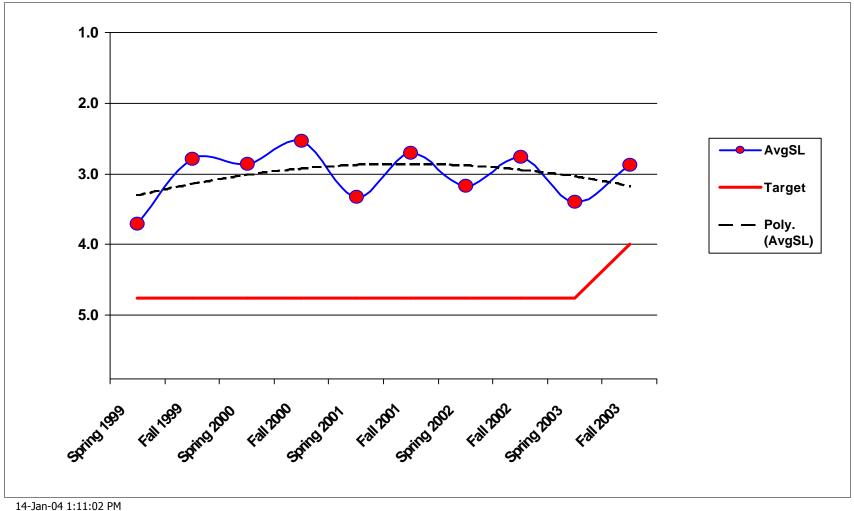
Region: Southwest

Activity Area		Sect	Spring 2003		Fall 2003		CY Avg.	
	Area		Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level	
6B1 - Traffic	c Signal	System	s	•			SL Target: 3.75	
	Area a	verage:						
Southwest R	Region a	verage:			0.67	2.3	2.3	
	Activity Area		Spring 2003		Fall 2003		CY Avg.	
Activity		Sect	% MIfnctn	SL	% MIfnctn	SL	Service Level	
6B2 - Highv	vay Ligh	ting Sys	stems				SL Target: 2.75	
	Area a	verage:						
Southwest Region average:		1.47%	1.3	1.42%	1.3	1.3		
			Spring 2003 Fall 2003		3	CY Avg.		
Activity	Area	Sect	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level	
6B3 - Intelli	gent Tra	affic Sys	tems				SL Target: 3.75	
	Area a	verage:						
Southwest R	Region a	verage:			0.96	2.9	2.9	
		Sect	Spring 2003		Fall 2003		CY Avg.	
Activity	Area		% Overtime	SL	% Overtime	SL	Service Level	
6B4 - Permi	its						SL Target: 2.75	
	Area a	verage:						
Southwest R	Region a	verage:			4%	2.7	2.7	
			Spring 2003		Fall 200	3	CY Avg.	
Activity Area	Area	Irea Sect	Score	SL	Score	SL	Service Level	
7B1 - Rest /	Area Op	erations					SL Target: 2.75	
	Area a	verage:						
Southwest R	Region a	verage:			6	2.2	2.2	

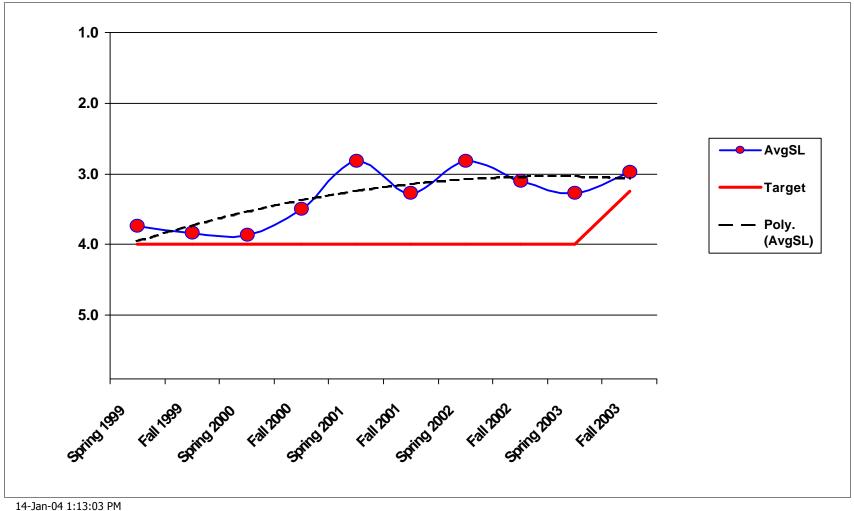
1A1 - Pavement Patching and Repair **Southwest Region**



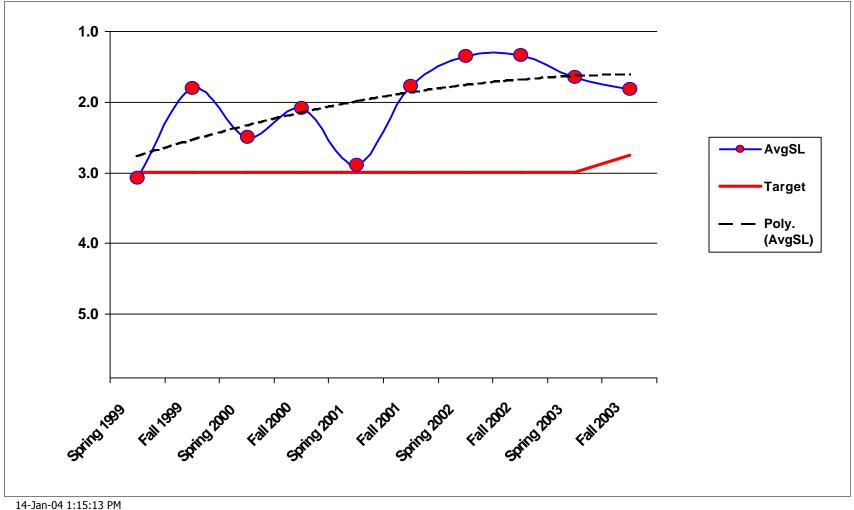
1A2 - Crack Sealing **Southwest Region**



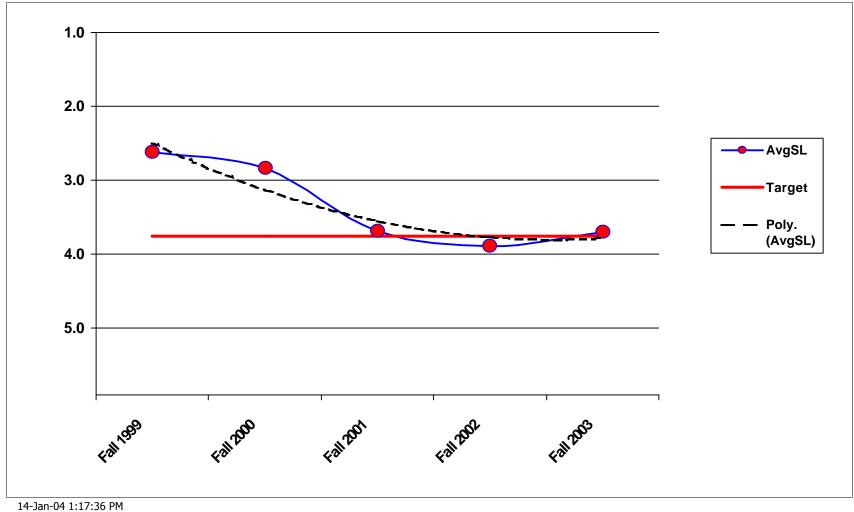
1A3 - Shoulder Maintenance **Southwest Region**



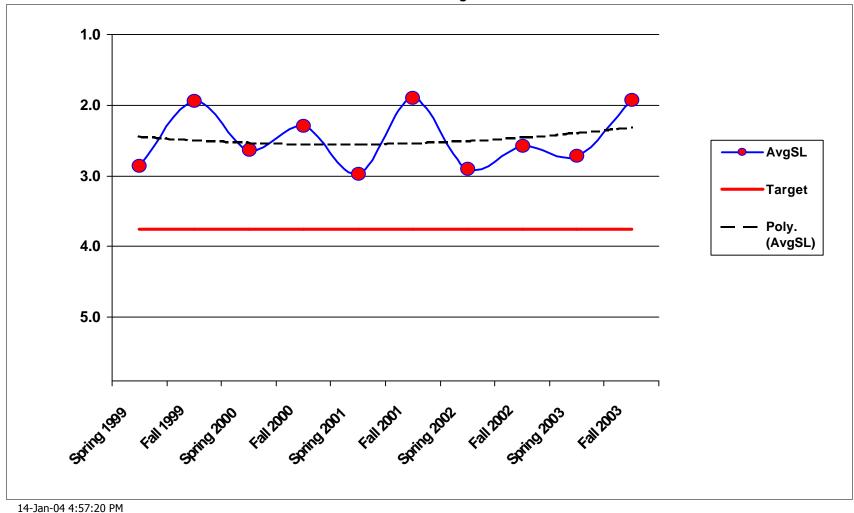
1A4 - Sweeping and Cleaning **Southwest Region**



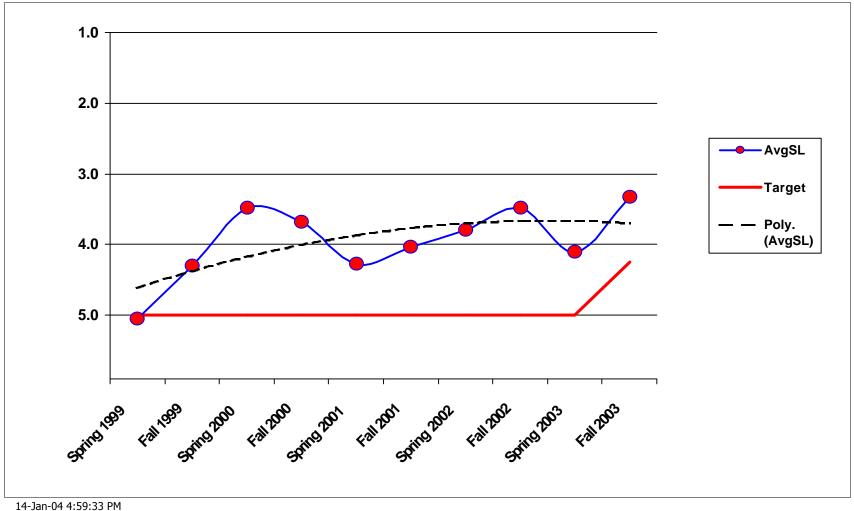
1B1 - Safety Patrol **Southwest Region**



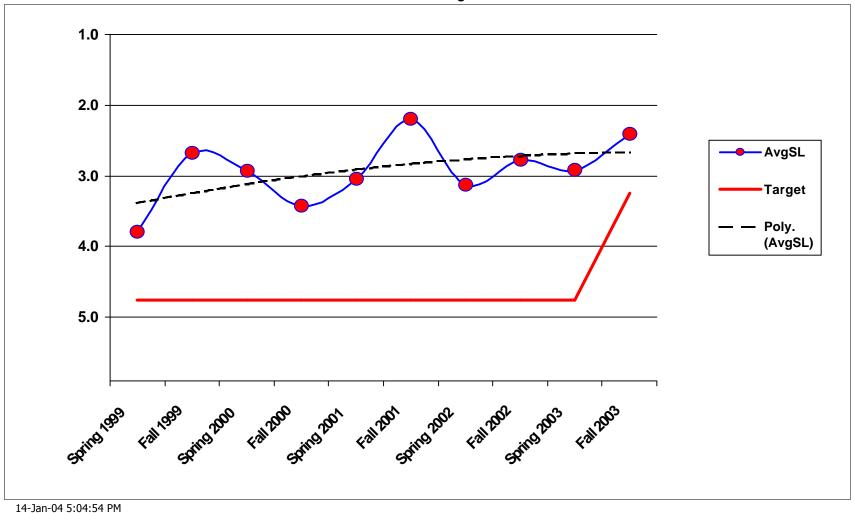
2A1 - Maintain Ditches **Southwest Region**



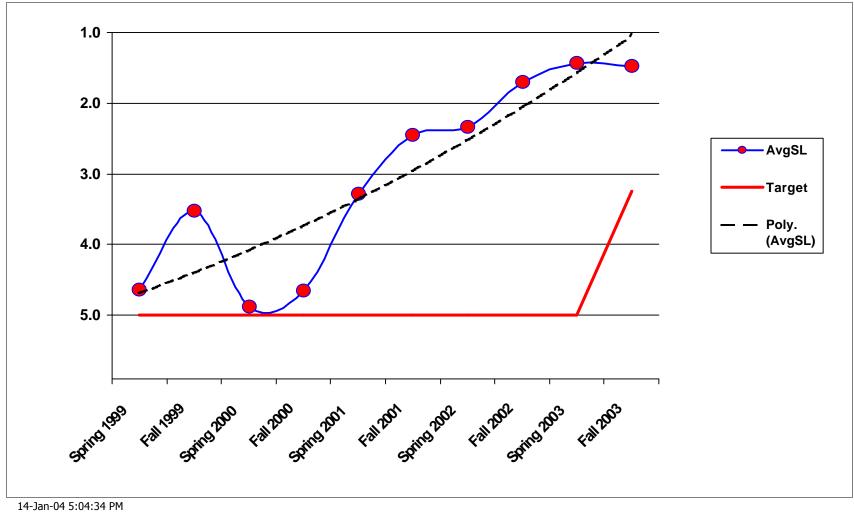
2A2 - Maintain Culverts **Southwest Region**



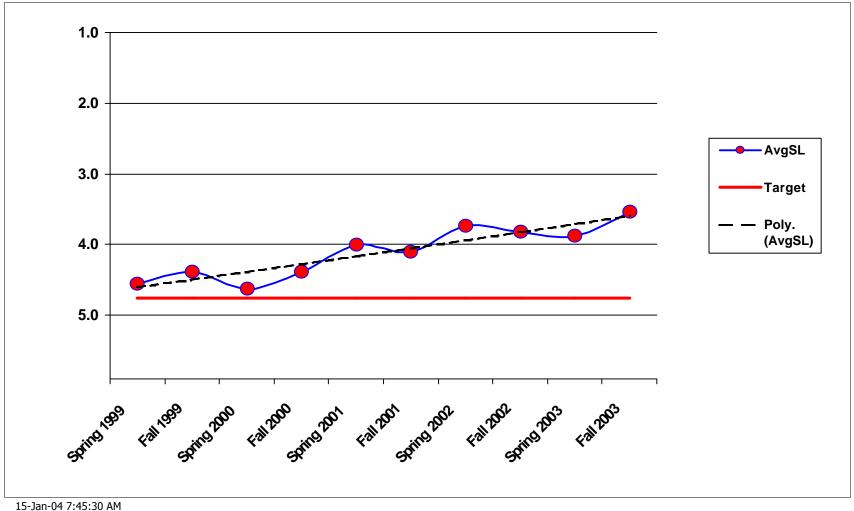
2A3 - Maintain Catch Basins and Inlets **Southwest Region**



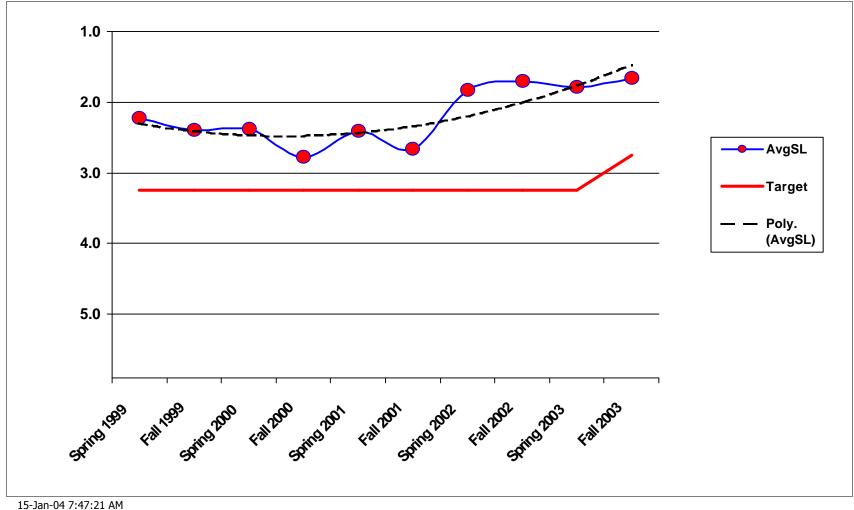
2A5 - Slope Repair **Southwest Region**



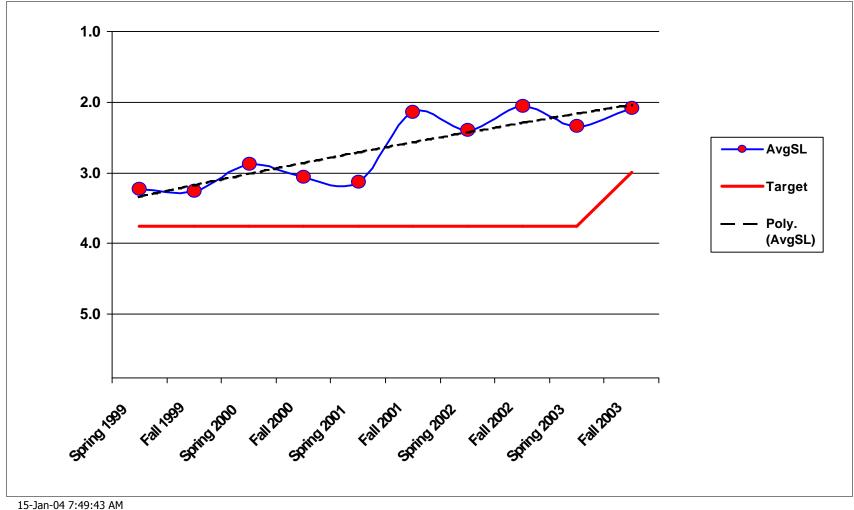
3A1 - Litter Pickup **Southwest Region**



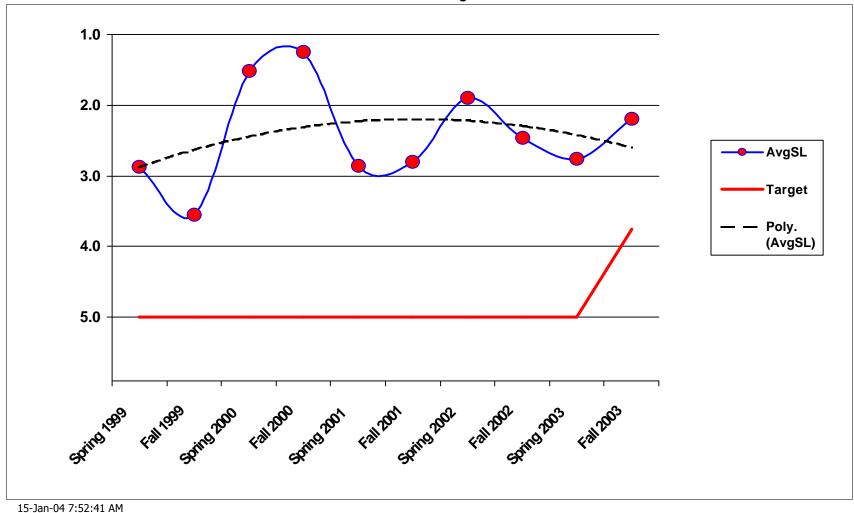
3A2 - Noxious Weed Control **Southwest Region**



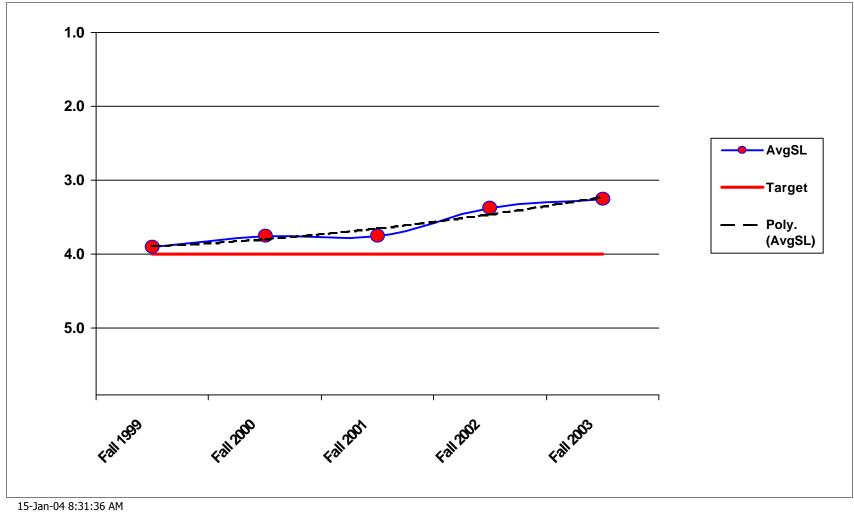
3A3 - Nuisance Vegetation Control **Southwest Region**



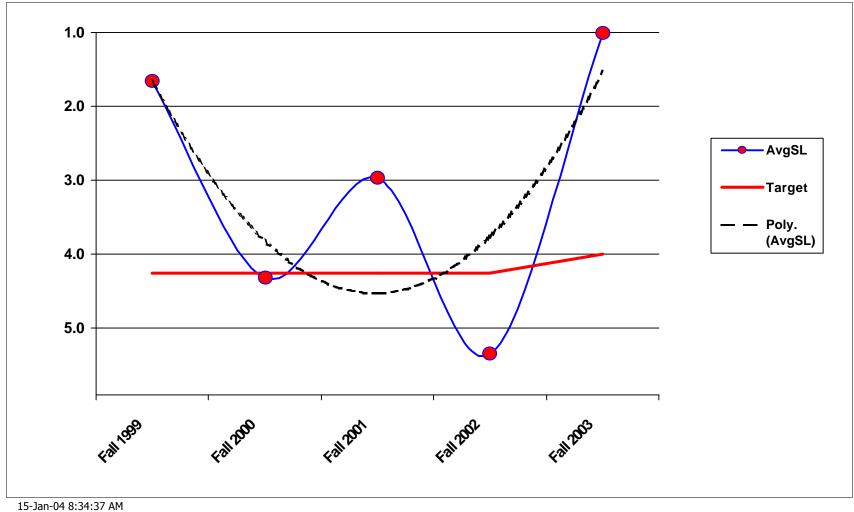
3A4 - Control of Vegetation Obstructions Southwest Region



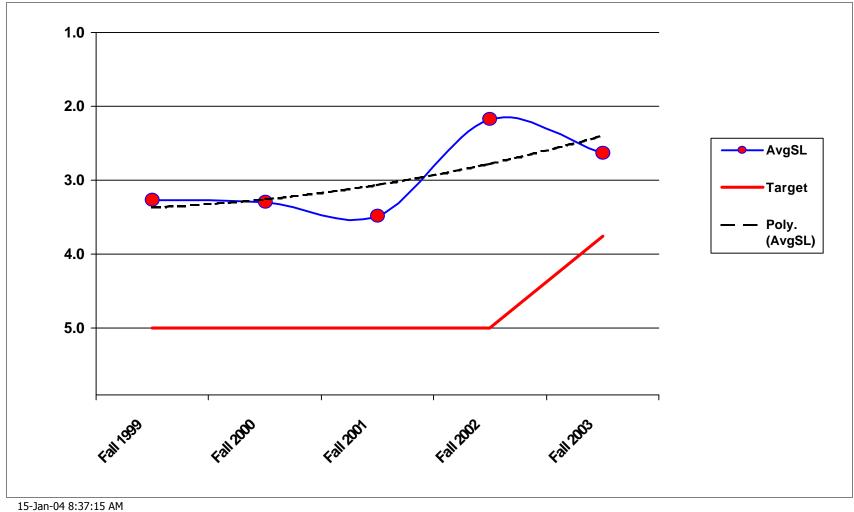
3A5 - Landscape Maintenance **Southwest Region**



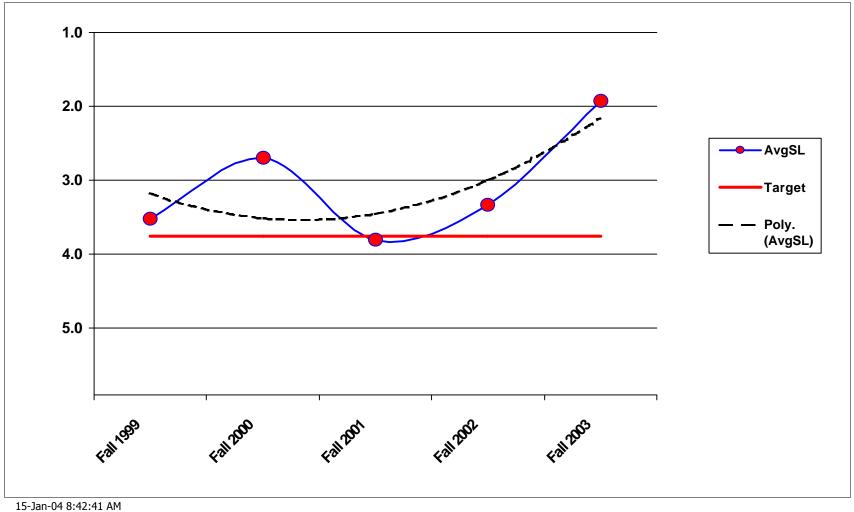
4A1 - Bridge Deck Repair **Southwest Region**



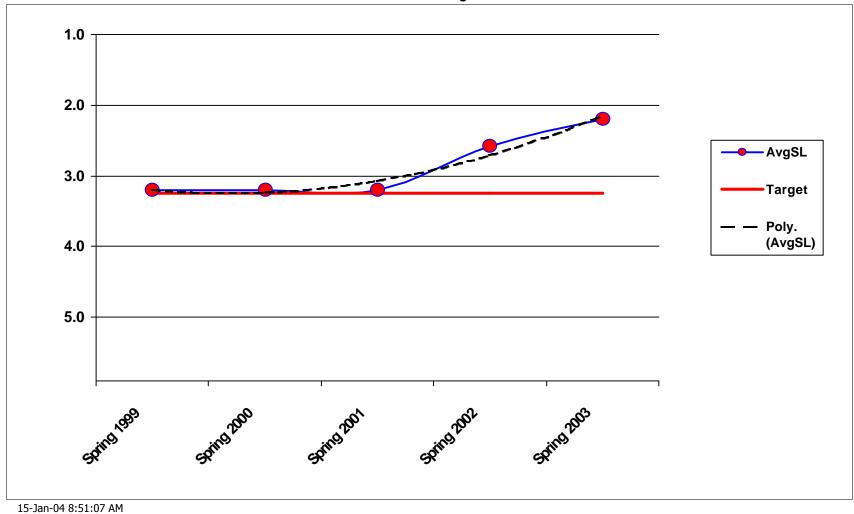
4A2 - Structural Bridge Repair **Southwest Region**



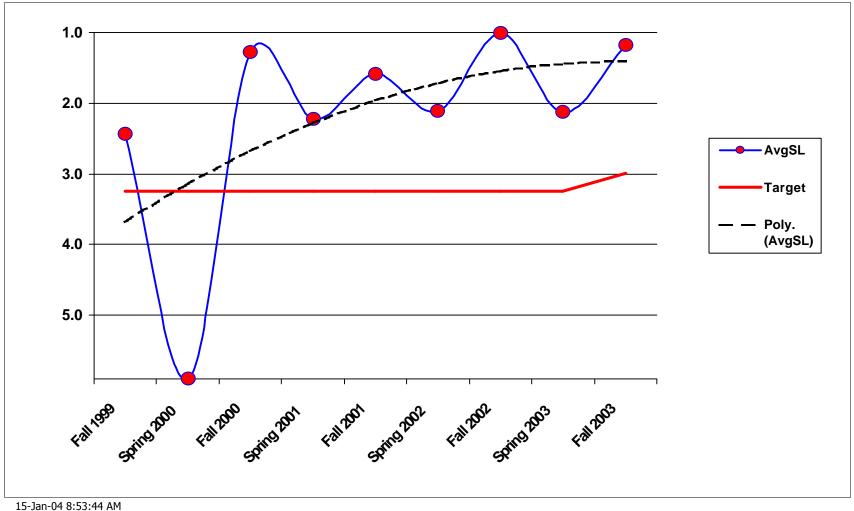
4A3 - Bridge Cleaning Southwest Region



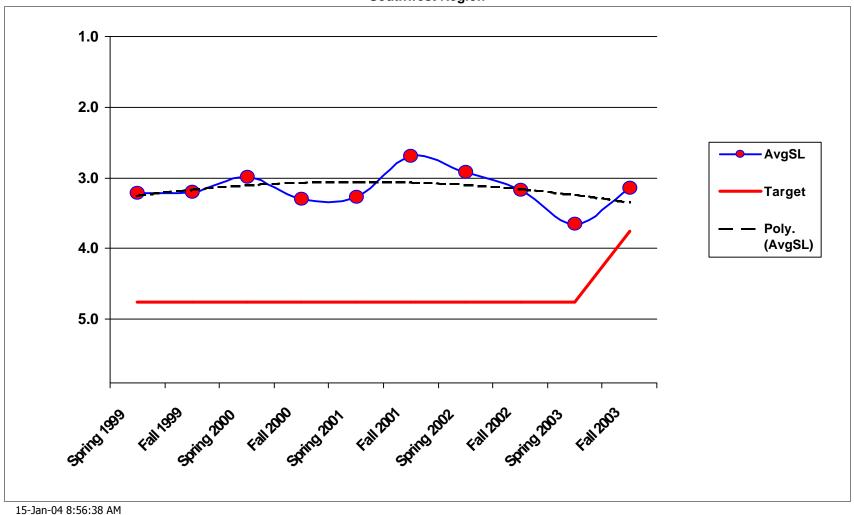
5B1 - Snow and Ice Control Operations Southwest Region



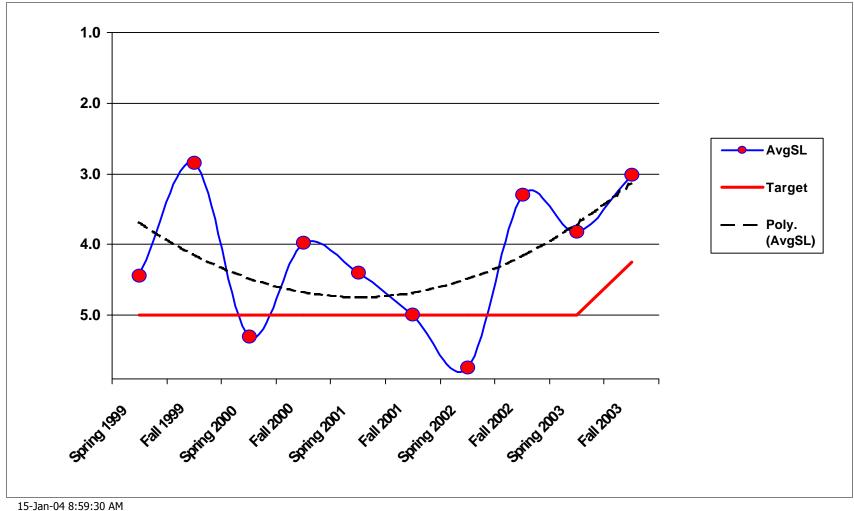
6A1 - Pavement Striping Maintenance **Southwest Region**



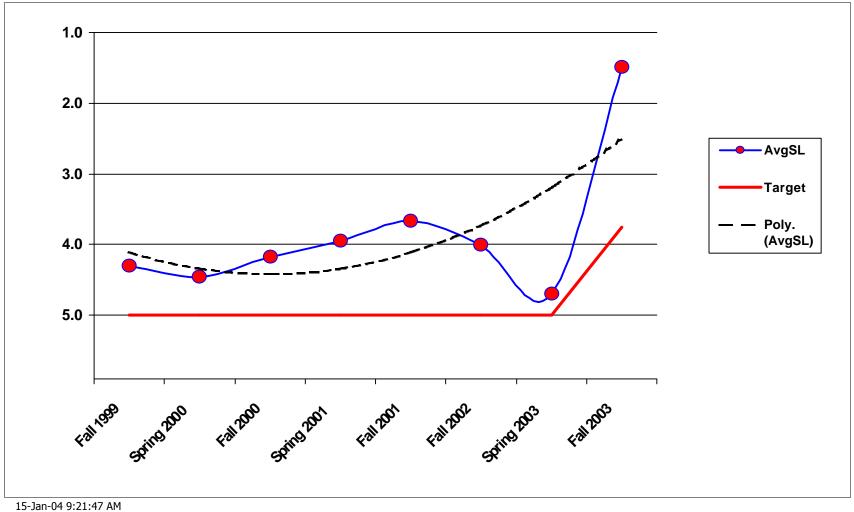
6A2 - Raised/Depressed Pavement Marker Maintenance **Southwest Region**



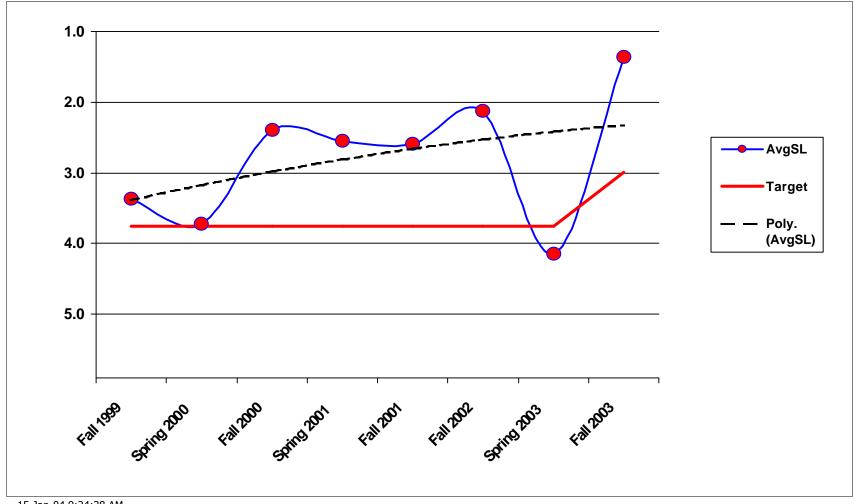
6A3 - Pavement Marking Maintenance **Southwest Region**



6A4 - Regulatory Sign Maintenance **Southwest Region**

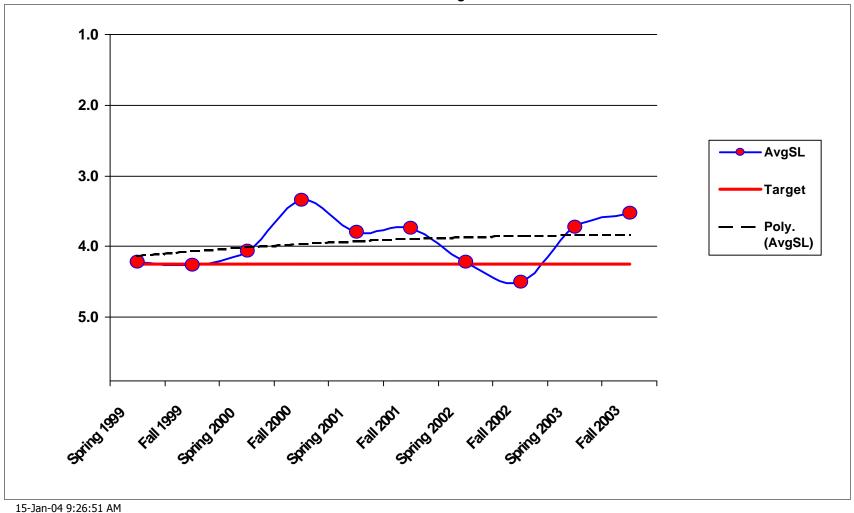


6A5 - Guide Sign Maintenance **Southwest Region**

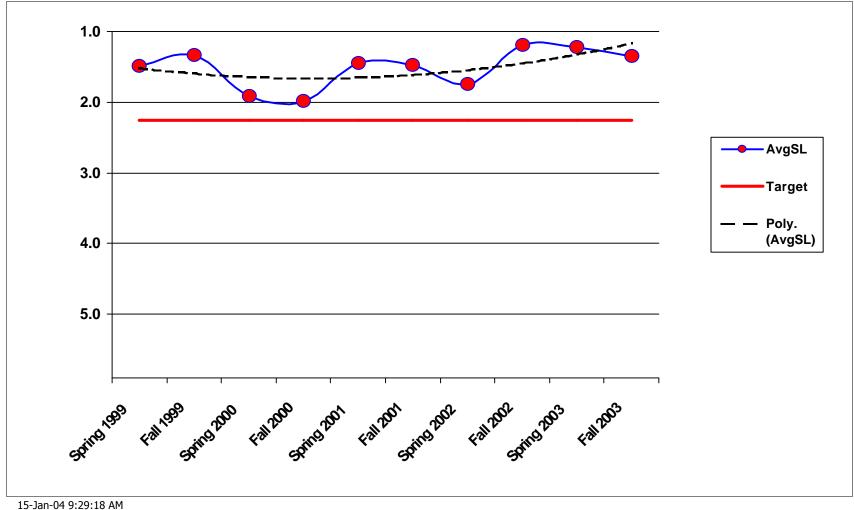


15-Jan-04 9:24:38 AM

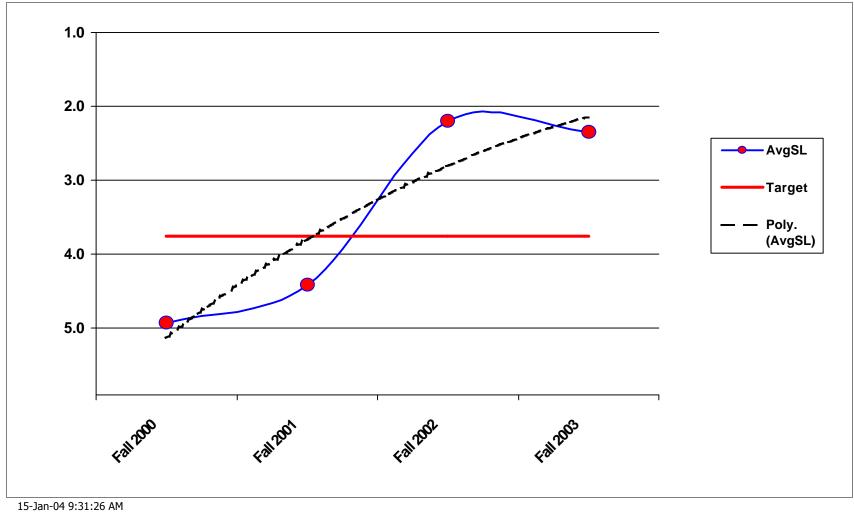
6A6 - Guidepost Maintenance Southwest Region



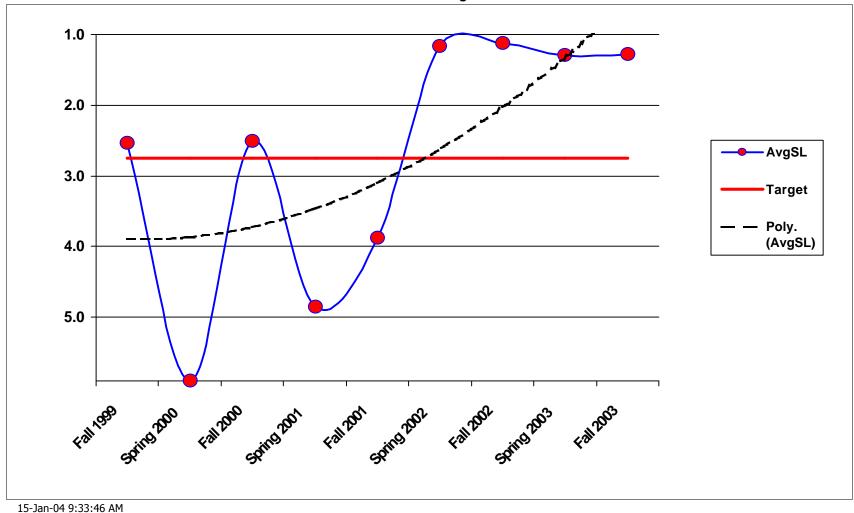
6A7 - Guardrail Maintenance **Southwest Region**



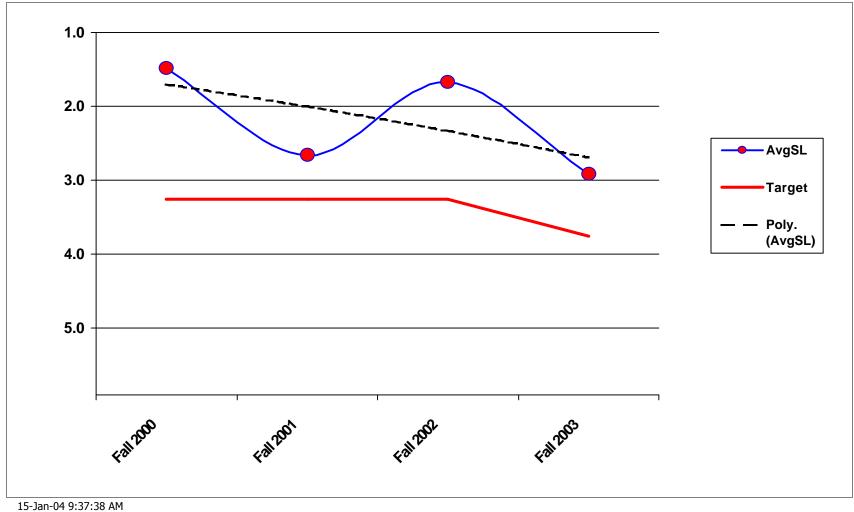
6B1 - Traffic Signal Systems Southwest Region



6B2 - Highway Lighting Systems Southwest Region



6B3 - Intelligent Traffic Systems Southwest Region



7B1 - Rest Area Operations Southwest Region

